



## South Okanagan Similkameen Brain Injury Society

### Housing Team Lead – full time

The South Okanagan Similkameen Brain Injury Society (**SOSBIS**), now a registered charity was founded in 1989 by a group of brain injury survivors and family members. Here at SOSBIS, we provide support to individuals and families who are dealing with the effects of traumatic and acquired brain injuries. We are registered under the British Columbia Non-Profit Act, which allows us to provide support to individuals and families who are living with the effects of acquired brain injury.

The housing department at SOSBIS acts as a centralized information hub, with deep knowledge of the social services landscape. They focus on providing basic needs like food, water, and clothing, as well as housing search assistance and financial support to address barriers to housing. They also provide ongoing mediation and advocacy to help clients maintain their housing long-term.

The housing department has developed strong partnerships with various community organizations and service providers. This allows them to coordinate care and "wrap around" clients with support from multiple agencies, avoiding duplication of services.

### Qualifications:

- Relevant post-secondary education; BSW or other related discipline
- Minimum 2 years current experience working with multiple barrier clients
- Previous Case Management experience an asset
- First Aid, Therapeutic Crisis Intervention, Suicide Intervention; Trauma Informed training
- Computer proficiency with Microsoft Word, Excel, email and HIFIS
- Valid class 5 Driver's License; with own reliable vehicle, as driving is a job requirement
- Excellent verbal and written communication skills; must possess strong interpersonal and communication skills and have experience working in team environment
- Ability to work with high-risk clientele
- Knowledge of the Aboriginal Culture; and First Nations
- Clean criminal record

### Key Responsibilities:

- Outreach services to engage people who are experiencing Homelessness or At Risk of Homelessness
- Connecting individuals and families with Housing and appropriate services
- Participate in client referral and follow-up
- Transportation for clients as needed to access services
- Understand the client's presenting needs and the specific steps required to achieve their desired outcomes, rather than making assumptions.

- Assessment and goal-setting process is a key part of this role.
- Managing housing subsidies, both short-term and long-term.
- Careful budgeting and coordination with the finance department to ensure proper allocation of funds and compliance with funder requirements.
- As the team lead, this role involves oversight and monitoring of the staff, including caseload management, progress tracking, and supporting more complex client cases.
- You will work closely with the other team lead to align on decisions and ensure consistent support for the team.

**Skills required:**

- Excellent communication and interpersonal skills
- Time management
- Emotional stability
- Maintain clear boundaries with clients

**Why SOBSIS?**

This is an opportunity to work with an incredible team of colleagues who have made a tremendous impact in the community. Many of the employees at SOBSIS have been at the organization for many years.

**Benefits** – after 90 days probation:

- Prescription Costs
- Dental Benefits
- Vision Care
- Life Insurance
- Professional Services: Chiropractor, Massage Therapist, Naturopath, etc.

**Further there will be:**

- On the Job Mentoring & Training
- Ongoing Career Opportunities
- Reimbursement of Employment Mileage

Salary: \$30/hr per hour

Please send your resume to Katherine Eriksen (Cat & Mouse Recruitment) at [katherine@catandmouserecruitment.ca](mailto:katherine@catandmouserecruitment.ca)

*We thank you for your interest, but only short-listed candidates will be contacted.*